

## AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A method for offering purchase price protection for a product and/or service, the method comprising the steps of:

receiving, by a first web site, information directly from a user, the information being entered by the user at the first web site via a user interface at the first website, wherein the information is associated with a product and/or service that was purchased by the user from a second web site different from the first web site, wherein the information includes the purchase price of the product and/or service and wherein the second web site offers purchase price protection for the product and/or service, and wherein the user submits the information to the first web site by selecting a button on the user interface;

initiating, by the first web site, the purchase price protection for the product and/or service in response to the user selecting the button on the user interface;

determining, by the first web site, a current price for the product and/or service at the second web site;

determining, by the first web site, whether the user is entitled to a purchase price protection refund based on the current price at the second web site; and

the first web site sending directly to the user an indication indicating that the user is entitled to the purchase price protection refund.

2. (Currently Amended) The method of claim 1, wherein the user interface at the first web site includes a web page having a list of text fields and identifiers for the user to enter at least one of the following information associated with a product and/or service that was purchased by the user from the second web site, the user thereby providing information directly to the first web:

- a name of the product and/or service;
- a description of the product or service;
- an identifier of the product and/or service;
- a name, address and telephone number of the second web site;
- a date the product and/or service was purchased by the user;
- a price the user paid for the product and/or service; and
- a type of purchase price protection offered by the second web site.

3. (Original) The method of claim 1, wherein the first determining step comprises the steps of:

- visiting the second web site;
- selecting the product and/or service on the second web site; and
- reading from the second web site a price associated with the product and/or service.

4. (Previously Presented) The method of claim 1, wherein the second determining step comprises the steps of:

determining a time period of the purchase price protection offered by the second web site for the product and/or service, the current time, the purchase price of the product and/or service, and the current price of the product and/or service at the second web site; and

if the current time is within the time period of the purchase price protection and if the purchase price of the product and/or service is greater than the current price at the second web site, then determining that the user is due a purchase price protection refund, and otherwise, determining that the user is not due a purchase price protection refund.

5. (Previously Presented) The method of claim 1, further comprising the step of:

the first web site providing directly to the user with information necessary for redeeming the refund that is due from the purchase price protection offered by the second web site, such that the user may redeem the refund directly from the second web site.

6. (Previously Presented) The method of claim 1, further comprising the steps of:

the first web site sending directly to the user a refund corresponding to the refund due from the purchase price protection offered by the second web site; and

the first web site redeeming from the second web site, on behalf of the user, the refund the user is due from the purchase price protection offered by the second web site.

7. (Previously Presented) The method of claim 1, wherein the first web site and the second web site are separate e-commerce web sites.

8. (Currently Amended) A computer program product comprising computer instructions for operating on at least one web site for offering purchase price protection for a product and/or service, the computer instructions including instructions for:

receiving, by a first web site, information directly from a user, the information being entered by the user at the first web site via a user interface at the first website, wherein the information is associated with a product and/or service that was purchased by the user from a second web site different from the first web site, wherein the information includes the purchase price of the product and/or service and wherein the second web site offers purchase price protection for the product and/or service, and wherein the user submits the information to the first web site by selecting a button on the user interface;

initiating, by the first web site, the purchase price protection for the product and/or service in response to the user selecting the button on the user interface;

determining, by the first web site, a current price for the product and/or service at the second web site;

determining, by the first web site, whether the user is entitled to a purchase price protection refund based on the current price at the second web site; and

the first web site sending directly to the user an indication indicating that the user is entitled to the purchase price protection refund.

9. (Currently Amended) The computer program product of claim 8, wherein the user interface at the first web site includes a web page having a list of text fields and identifiers for the user to enter at least one of the following information associated with a product and/or service that was purchased by the user from the second web site, the user thereby providing information directly to the first web:

- a name of the product and/or service;
- a description of the product or service;
- an identifier of the product and/or service;
- a name, address and telephone number of the second web site;
- a date the product and/or service was purchased by the user;
- a price the user paid for the product and/or service; and
- a type of purchase price protection offered by the second web site.

10. (Original) The computer program product of claim 8, wherein the instructions for the first determining step comprise instructions for:

- visiting the second web site;
- selecting the product and/or service on the second web site; and
- reading from the second web site a price associated with the product and/or service.

11. (Previously Presented) The computer program product of claim 8, wherein the instructions for the second determining step comprise instructions for:

determining a time period of the purchase price protection offered by the second web site for the product and/or service, the current time, the purchase price of the product and/or service, and the price of the product and/or service at the second web site; and

if the current time is within the time period of the purchase price protection and if the purchase price of the product and/or service is greater than the price determined from the second web site, then determining that the user is due a purchase price protection refund, and otherwise, determining that the user is not due a purchase price protection refund.

12. (Previously Presented) The computer program product of claim 8, further comprising instructions for:

the first web site providing directly to the user with information necessary for redeeming the refund that is due from the purchase price protection offered by the second web site, such that the user may redeem the refund directly from the second web site.

13. (Previously Presented) The computer program product of claim 8, further comprising instructions for:

the first web site sending directly to the user a refund corresponding to the refund due from the purchase price protection offered by the second web site; and

the first web site redeeming from the second web site, on behalf of the user, the refund the user is due as a result of the purchase price protection offered by the second web site.

14. (Previously Presented) The computer program product of claim 8, wherein the first web site and the second web site are separate e-commerce web sites.

15. (Currently Amended) A system for offering purchase price protection for a product and/or service, comprising:

a first web site for receiving information directly from a user, the information being associated with a product and/or service that was purchased by the user from a second web site different from the first web site, wherein the information includes the purchase price of the product and/or service and wherein the second web site offers purchase price protection for the product and/or service, and wherein the first web site comprises a user interface that is used by the user to enter the information, the user interface including at least one button that is selected by the user for submitting the information to the first web site, wherein the first web site initiates the purchase price protection for the product and/or service in response to the user selecting the button on the user interface;

a spider for determining a current price on the second web site for the product and/or service;

a processor for determining whether the user is due a purchase price protection refund based on the current price on the second web site; and

a transmitter for sending directly to the user an indication indicating that the purchase price protection refund is due.

16. (Previously Presented) The system of claim 15, wherein the information associated with a product and/or service that was purchased by the user from the second web site includes at least one of:

a name of the product and/or service;

a description of the product or service;

an identifier of the product and/or service;

a name, address and telephone number of the second web site;

a date the product and/or service was purchased by the user;

a price the user paid for the product and/or service; and

a type of purchase price protection offered by the second web site.

17. (Previously Presented) The system of claim 15, wherein the spider visits the second web site, selects the product and/or service on the second web site, and reads from the second web site a price associated with the product and/or service.

18. (Previously Presented) The system of claim 15, wherein the processor further comprises:  
means for determining a time period of the purchase price protection offered by the second web site for the product and/or service, the current time, the purchase price of the product and/or service, and the price of the product and/or service determined from the second web site;  
and

if the current time is within the time period of the purchase price protection and if the purchase price of the product and/or service is greater than the price determined from the second web site, then determining that the user is due a purchase price protection refund, and otherwise, determining that the user is not due a purchase price protection refund.

19. (Previously Presented) The system of claim 15, wherein the transmitter further provides directly to the user information necessary for redeeming the refund due from the purchase price protection offered by the second web site, such that the user may redeem the refund from the second web site.

20. (Previously Presented) The system of claim 15, wherein the transmitter further sends directly to the user a refund corresponding to the refund due from the purchase price protection offered by the second web site.